

Joe Lombardo
Governor



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Director

Proposed Program Policies – Public Workshop

Aging and Disability Services Division

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Department of Health and Human Services

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Agenda

1. Introduction
2. Policy Development Process Overview
3. Proposed Policy Updates to
 - 23.5 Office of Community Living, Quality Assurance and Compliance
 - 24.2 Developmental Services, Intake and Eligibility
 - 27.2 Nevada Early Intervention Services, Intake and Eligibility



Policy Development Process

- Workgroups: All discussions, changes, and updates are made based on the input of a variety of workgroups.
- Representatives: Each workgroup consists of subject matter experts, representing all regions, including managers, supervisors, and direct line staff to ensure comprehensive sound decisions and compliance with applicable laws and regulations.
- Standardization: Existing materials are revised to streamline processes across the State; with the goal of creating consistency and quality of service delivery.
- Public Input: Presentation and solicitation of stakeholder feedback (e.g., public workshop, applicable board and committee meetings, and Tribal Consultation).



Office of Community Living

23.5 Quality Assurance and Compliance

This is a new policy to establish targeted reviews of the Social Health Assessment and Person Centered Service Plan to drive program improvements and support the service delivery system. The proposed policy establishes:

- Roles and responsibilities for targeted reviews;
- The reports and sample size used to complete the targeted reviews;
- Timelines for addressing findings and corrective action measures; and
- Process for tracking and trending errors to support training and process improvements.



Developmental Services

24.2 Eligibility-Intake

Proposed revisions to policy 24.2 include:

- Moved policy to a new template and numbering system in the policy portal. Policy was previously numbered 45-1.
- Added definitions and acronyms as a new section to policy. (Section 24.2.2)
- Added referral process and timelines. (Section 24.2.3)
- Revised application status terminology to provide continuity with standard application terms (received, reviewed, pend, approve, deny, terminate, etc.) and provided clarity to application processing to include an applicant can be the only one to request their application be withdrawn. (Section 24.2.4.A)
- Reorganized and provide clarity on required documents and eligibility criteria. (Section 24.2.4.B)
- Added new language for “Urgent Applications” to support screening and processing include urgent application criteria, required documents, and processing. (Section 24.2.6)



Nevada Early Intervention Services

27.2 Eligibility and Intake Policy

Proposed revisions to the Policy 27.2 include:

- Removed definitions of Lytec and Trac IV (electronic systems no longer used in the program). (Section 27.2.2)
- Revised policy throughout to remove Lytec and Trac IV and replace with the designated electronic system of record.
- Revised policy to provide clarity and streamline statewide processes and tools for the screening programs:
 - Child Abuse Prevention and Treatment Act (Sections 27.2.3.A.2 & 27.2.3.B.4)
 - Screening and Monitoring program (Sections 27.2.3.A.4 & 27.2.3.B.5)
 - Child Find opportunities (Section 27.2.3.5.B.1)
 - Senior Physician collaboration for Neonatal Intensive Care Units screening purposes. (Section 27.2.3.B.2)



Feedback and Questions



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